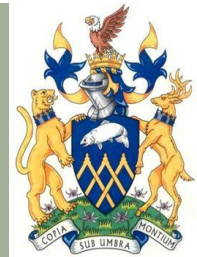


Town of Lake Cowichan 2024 Property Tax Newsletter

39 South Shore Road, Lake Cowichan



If Eligible, Claim your Home-Owner Grant Online



Claim your homeowner grant online at: gov.bc.ca/HomeOwnerGrant or call 1-888-355-2700 to speak with a live agent. There is a link to the homeowner grant (under Taxes & Payments) on the Town's website. Claim your homeowner grant by **July 2, 2024**, to avoid penalty charges.

To claim your grant online you will need the jurisdiction code (539) and the roll number for the property you are residing at. This information can be found on the top left side of your property tax notice.

Tax payments must be received at the Town Office by 4:30 pm on **July 2, 2024**. Online payments through your bank require additional processing time. Pay early to avoid a 10% penalty.

- Payment options in office for taxes and utilities include debit, cheque, or cash (no change will be provided, the overpayment will be applied to the property tax account).



- Pay your tax or utility payments through telephone or online banking or using Citizen Services Cloud to make payment by credit card. Credit cards are NOT accepted in the Town office.
 - Pay early (generally three to eight business days) to allow for bank processing times.
 - Credit card payments must be made five business days before the due date.
 - **TIP: Problems with online payment: add 2 or 3 zeros in front of your roll number.**
- Mail your cheque to the Town Office, with bottom portion of the tax notice. Ensure your payment is received before 4:30 pm on July 2, 2024. The post-mark date is not accepted as proof of payment date. We also accept post-dated cheques made payable for the due date. Please note there is no drop box or mail slot at the municipal office.
- If a mortgage company pays your taxes, you are still responsible for claiming the homeowner grant online, if eligible.

Public Meeting to be held
on June 17, 2024 at 6:30 pm
at upper Centennial Hall



AGM to be held in
Council Chambers on
June 25th, 2024 at 5:00 pm

Town BBQ Steak Dinner
June 8th * Saywell Park * 6pm

Tickets available for sale
at the Town office for \$10 each
starting May 27



Be Bear Aware

All garbage and organics totes must be at curbside by 7 am July 2nd through September 1st on your scheduled pick-up day. For the remainder of the year totes must be at curbside by 8 am.



A reminder that **Burning is Prohibited** in Lake Cowichan.



BC Assessment website: www.bcassessment.ca or call 1-866-825-8322

Property Tax Deferment

Applications for property tax deferment must be made online by **July 2, 2024** to avoid penalty charges.

Information on property tax deferment can be found at: gov.bc.ca/propertytaxdeferment.ca

For enquiries call: 250-387-0555
Email: TaxDeferment@gov.bc.ca

Citizen Services Cloud

You may pay your property taxes with credit card online. You will be charged a third-party convenience fee.

- Register for an account, the link is available on the Town's website under Taxes & Payments.
- To register you will need the online access code and your roll number which is located on the top right of the property tax notice.
- Payments made at the office or through online banking do not update your online citizen services cloud account balances.

Contacts: Municipal Office

www.lakecowichan.ca

39 South Shore Road
PO Box 860

Phone 250-749-6681

Fax 250-749-0281

Office hours 8:30 - 4:30 pm

Public Works

7 Grossleg Way

Phone 250-749-6244

Fax 250-749-6686

Office hours 8:00 - 4:30 pm

Summer hours 7:00 - 3:30 pm

(July and August)

After hours **Emergency Only**
250-715-9730



Email Contact Form

is available on the Town's website.



Please have your dog on a leash



Please pick up after your pet

Watering Guidelines	Stage 1	Stage 2	Stage 3	Stage 4
Refer to website for complete schedule of water restrictions.	May 1 to Oct. 31	Prov. Drought Code 3 As Required	Prov. Drought Code 4 As Required	Prov. Drought Code 5 As Required
Conventional Irrigation Systems and Sprinklers				
Sprinkling Times	7:00am - 9:00am or 7:00pm - 9:00pm	7:00am - 9:00am or 7:00pm - 9:00pm	Not Permitted	Not Permitted
Even Address Odd Addresses	Wed and Sat. Thurs. and Sun.	Wednesday Sunday	Not Permitted	Not Permitted
New Lawns Permit Required	Any day	1 hour/day Any Day with permit	1 hour/day Any Day with permit	Not permitted
Hand Watering, Micro / Drip Irrigation				
Vegetable garden, fruit trees Ornamental trees, shrubs, flowers Lawns New Lawns Pools and hot tubs	4 hours/day 2 hours/day 2 hours/day 2 hours/day No restrictions	4 hours/day 2 hours/day 1 hour/day 2 hour/day No restrictions	2 hours/day 1 hour/day Not Permitted 1 hour with permit Not Permitted	2 hours/day 1 hour/day Not Permitted Not Permitted Not Permitted